



CONTACT GUIDELINES AND INFORMATION

How do I get in contact with the puppy raisers of this litter?

Breeder caretakers who wish to correspond with the puppy raisers are asked to write a short introductory note which includes contact information (name, address, etc) utilizing the attached form to the Breeding Program Manager requesting that it be forwarded to the puppy raisers. This information is then passed on to each of the puppy raisers of the litter after the puppies are returned to CCI and are placed with puppy raisers.

What if they contact me, what info should I share?

If you do find that a puppy raiser is interested in communicating and contacting you, please be encouraging of their efforts and remember to focus any concerns about a puppy's training, behavior and/or medical care back to the CCI puppy program staff. Please respect each puppy raiser's relationship with the puppy program staff and support CCI's guidelines and recommendations about the puppy's care.

Some breeder caretakers like to predict puppy's success in the program based on their experience with the litter. This fine to do but we prefer that this be kept with the caretaker and not shared with the puppy raisers. It is very important to CCI that puppy raisers are not discouraged about their commitment to the puppy. We ask that you avoid making statements about the puppy's future when communicating with the puppy raiser. An example is saying to the puppy raiser, "Something was wrong with that puppy from day one. I doubt he will graduate." CCI relies on each puppy raiser to give 100% of their effort to the program in order to achieve our mission of placing exceptional dogs with people with disabilities. We want every puppy to be accepted with open arms and given the best chance to succeed.

What if I don't hear from the puppy raiser?

We ask that you **not** contact CCI regional staff to inquire about the puppies or the puppy raiser. We do commit to forwarding the information but leave it to the discretion of the individual puppy raiser to make contact with you. If you have questions please direct them to the breeding program manager.

Are there other ways to find volunteer raising the litter I cared for?

There are a variety of online sources and chat groups you may encounter that are often used to communicate with or locate puppy raisers and breeder caretakers. Please note that these are not moderated by CCI staff.

What if someone I know wants to raise one of these puppies?

Every person interested in puppy raising must submit an application at the nearest regional center. Keep in mind litters are distributed randomly to each region so breeder caretakers cannot choose puppies for particular puppy raisers. It is also important to know that nothing is final until pups are cleared for placement after puppy park turn-in, processing and vet exam. Regional assignments and names are subject to change until this time. It is important to let the process take its place.

Can CCI protect my personal information?

By asking CCI to forward you contact information, you are agreeing to allow us to provide your personal contact information (address/phone/email) to volunteer puppy raisers associated with this litter. We do not forward any volunteer's contact information unless we are asked and given permission to do so. Doing so does not guarantee that you will receive updates about the puppies from the puppy raisers as it is at their discretion whether or not to respond. It is up to you let the puppy raisers know whether they can post any of your information on to other volunteers via the yahoo groups or similar volunteer forums.

Can I provide gifts, photos and other memorabilia?

We ask that you not bring items like this to CCI to forward on. Once you're able to establish contact with the puppy raiser you can then mail photos, gifts and other memorabilia.

Can a puppy raiser visit the litter before they are brought to CCI?

Yes, puppy raisers can visit the litter. Keep in mind that the puppy raiser may or may not know which puppy they are receiving to raise. Changes to regional or person assignments are not warranted based on personal attachments or preferences.

How do puppies get to the puppy raiser?

Puppies are transported by paid courier to the airport where they fly either directly to a puppy raiser or to a CCI regional center. Puppies that are placed out of a regional center are usually picked up by the puppy raiser, on some occasion the puppy may need a second flight (though we usually try to avoid that). Puppies may be delayed from their flights for the reasons which include medical concerns, extreme weather conditions or awaiting placement with a puppy raiser. You should inform the regional puppy program manager or veterinary clinic staff if you are willing and able to temporarily foster puppies for any additional length of time.

Can I transport the puppies to the regions myself?

No, we typically do not allow this. We have a system in place for puppy transportation. All puppy raiser pick arrangements should be made through their respective regional centers.

Will I know which regions they are assigned to?

Yes, when you bring the puppies to CCI Puppy Park you will receive a list of puppies and their respective regional assignments. The regional assignments are the region the puppy is destined to enter advanced training. On occasion this too may change depending on regional needs.

Will I be informed when the puppies graduate or are released?

No, we do not inform you on the status changes of the pups. However, you will generally receive invitations and notifications for puppies returning for advanced training and graduation from the Northwest Region.

When will I get my number #1 Mom patch?

The patches are mailed out quarterly along with a certificate listing puppy names and regional assignments.